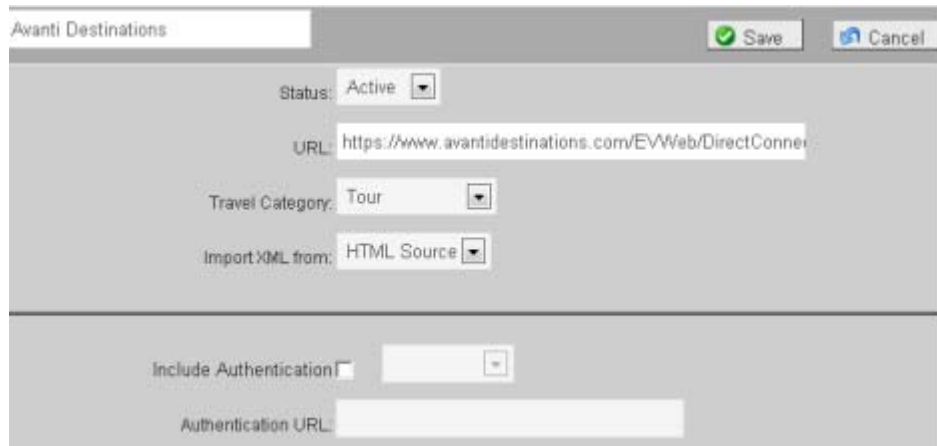


Avanti Destinations

If you are not currently registered to book with Avanti Destinations, go to **www.avantidestinations.com** to register as an agent or agency. On the homepage, click *Agent Resources* for registration links and information.

Set Up Avanti Destinations

Step 1) Once you have obtained accurate login information, you need to add this Live Connect Provider if it does not already exist into *ClientBase* by going to **Tools|Settings|Live Connect Providers** and clicking *Add*.



Provider Name: Enter Avanti Destinations.

URL: Enter **https://www.avantidestinations.com/EVWeb/DirectConnect.jsp**

Travel Category: Enter Tour from the drop-down menu.

Import XML from: Enter HTML Source.

Step 2) Set up for Live Connect agent logins can be done in two ways - globally (if all agents share the same user name and password), or with an individual username and password (username is email address). When Live Connect is launched, the system first looks to see if there is login information at the User Login level, and if not, then looks for the login information at the Global Defaults level.

To set up globally, go to **Tools|Settings|Live Connect Login**, click *Add*. To add an individual login, go to **Tools|My Login|Live Connect**, click *Add*. Enter the following information. Save.

Live Connect Provider: Select Avanti Destinations from the drop-down list.

User Name/Password: Enter the necessary fields based upon the login information provided to you when you contacted Avanti Destinations. (The username is email address.)

Account Number: N/A.

Agency Code: N/A.

Step 3) Create a separate vendor profile in *ClientBase* Online if one does not exist for Avanti Destinations. From the profile manager, retrieve this vendor profile and from the General Info link, click Live Connect Providers. From here, click *Add*, and select *Avanti Destinations* from the drop-down list. The vendor code

is left blank. Click *OK*.

Avanti Destinations Features

Avanti Destinations supports the following Live Connect features:

- ✓ **CREATE NEW RESERVATION (Launch, Book & Import New Reservation)**
 - ✓ Populates booking engine with User Login data from *ClientBase*.
 - ✓ Populates booking engine with profile data from *ClientBase*.
 - ✓ Sends reservation details from booking engine's confirmation page to *ClientBase* reservation record.
- ✓ **IMPORT EXISTING RESERVATION (Imports new reservation booked outside of *ClientBase*)**
 - ✓ Uses confirmation number to automatically pass all reservation details from booking engine to *ClientBase* reservation record.
 - ✓ Allows user to browse for reservation and upon retrieval sends reservation details from booking engine's confirmation page to *ClientBase* reservation record.
- ✓ **RETRIEVE RESERVATION** - Retrieves existing reservation previously imported via Live Connect for viewing or editing. Upon editing, imports updated reservations details.

Create New Avanti Destinations Reservation

Step 1) Retrieve the desired client profile, create a new Res Card and after entering basic Res Card info, launch Live Connect by clicking *Live Connect* on the menu bar. (You can also launch Live Connect from the Profile action gear.)

Generate Invoice Trip Proposal PNR **Live Connect** Note Mailer Reminders ▾

Cancel Import Existing Reservation Create New Reservation

Live Connect Settings

Vendor

Connect To

User Name

Password

Account No.

Branch

Agent

Import Existing Reservation

Confirmation No.

Step 2) Complete the Live Connect settings by identifying the vendor, the Live Connect Provider and appropriate Login information. (If you have set up your logins in **Tools|MyLogin|Live Connect**, login information will auto-populate.)

Step 3) Click the *Create New Reservation* button.

Step 4) Select any Profile, Passenger, Branch and Res Card information you want to use to book the reservation and click *Connect* to launch the on-line booking engine.

Check All: ☒

☒ Profile Entries

☒ Fax

☒ +1 (480) 513-0704

☒ Phone

☒ Business +1 (480) 513-0703

☒ Email

☒ ken@ymail.com

☒ Address

☒ 10564 E. RainBound Scottsdale AZ 82558

☒ Traveler Entries

☒ Jonker/Kenneth

☒ Jonker/Barbara

☒ Branch Entries

Step 5) Although you are still in *ClientBase*, you are now on-line at the Live Connect Provider's booking site running the on-line booking engine through a *ClientBase* window. Complete the reservation and when the reservation is confirmed, click *Import Reservation* from the confirmation page. All reservation data booked

on-line is now located in the reservation fields in *ClientBase*.

The screenshot shows the Avanti Destinations website interface. At the top, there's a navigation bar with links like Home, Product Guide, Current Itinerary, Vacation Packages, Specials, Contact Us, and About Us. Below this, there's a section titled "You may take the following actions on this" with buttons for "Email Agent Invoice", "Email Passenger Invoice", "Email/Print Custom Itinerary", "Apply Payment", "Edit Booking", and "Cancel Reservation". A message states "This Quote is ON HOLD and is set to AUTO CANCEL on Aug 12th 2014". The main section is titled "Quote Number: 1198930 - Active". It contains two tables: "Contact Information" and "Passenger Information".

Contact Information	
Name	Test Account - Standard Commission - 000000001
Address	111 SW Columbia St Suite 1200 Portland, OR 97201
Contact Test Bronsie	
Phone	(503) 295-1100
Fax	(503) 821-9417
Email	test@avantidestinatons.com

Passenger Information					
Type	Passenger Passport Name	Age	Gender	Birth Date	
Adult	Bronsie/Jack		M	02/15/1994	
Adult	Bronsie/Jill		F	04/15/1973	

Date	Description
Nov 9th 2014	Depart from home town 11/09/2014
Dublin	Find friends in Dublin? In addition to the vast libraries, museums and churches that offer centuries of cultural significance, Dublin is famous for their notoriously witty and well-read locals. Take the opportunity to find a cozy pub and rub elbows with your new mates over pints.
Nov 10th 2014	3 Nights Dublin - Mont Clare Hotel-Standard 1-Dbl
Nov 11th 2014	Dublin Sightseeing Hop-on/Hop-off City Tour 2-Adults

The Dublin City Tour has been carefully designed to give you the freedom to explore and experience the history and culture of Dublin at your leisure. The complete tour lasts 90 minutes, but your 'All Day' ticket will allow you to hop on and off, as often as you wish throughout the day at 19 conveniently located bus stops around the city. All stops display the distinctive brown sign with a cartoon image of the open-top bus. Most of the city's major attractions can be reached on the tour and buses operate frequently throughout the day. To enhance your enjoyment we have arranged discounts for you at a selection of the most popular attractions en route.

Experience London, one of the multicultural capitals of the world! Over the years, this iconic European city has evolved into a rich

To resolve questions about Avanti Destinations and ClientBase Windows, please contact the Avanti Director of Marketing or Sales & Marketing Assistant at marketing@avantidestinatons.com or by calling 800.422.5053 ext. 4020.

Import Existing Avanti Destinations Res Made Outside of ClientBase

First, create a new reservation and click *Import Existing Reservation*. Enter the confirmation number or leave blank. If you have entered a confirmation number, the system automatically retrieves and imports the reservation. If no confirmation number is entered, when in Avanti Destinations website, instead of creating a new reservation, go to the retrieve reservation area. Once the reservation details are showing, click *Import* and the details of the reservation are imported into *ClientBase*.

Retrieve an Existing Avanti Destinations Res to Edit/Cancel

To edit or cancel an existing reservation using Live Connect, follow these steps:

Step 1) Launch Live Connect from inside the reservation to edit or cancel in *ClientBase*.

Step 2) A dialog box appears. Click *Retrieve Reservation*.

Step 3) Live Connect launches the booking engine site. Edit or cancel the reservation using instructions supplied by the booking engine, and click *Import Reservation*. All reservation data edited or cancelled online is now located in the reservation fields in *ClientBase*.